

Decisiv Introduces Connected Phillips Digital Inspections

Back of cab inspection offered free of charge for dealers and fleets helps improve safety and compliance and reduces downtime for service and repairs

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Decisiv, Inc., the industry leader in [Service Relationship Management](#) SRM solutions, announced today the roll out of back of cab digital inspections from Phillips. The new capability is now available free of charge to the more than 5,000 service provider locations, and fleets, that use the Decisiv SRM platform.

“Across service networks, the Phillips digital inspections will immediately deliver improvements in the safety, compliance and performance of every asset,” said Michael Gibson, VP/GM of Business Development at Decisiv. “This enhanced capability to proactively identify maintenance and potential repair items will also reduce downtime for fleets and improve shop and technician productivity at dealer and service provider locations.”

Part of the growing [Decisiv SRM Ecosystem](#), Phillips developed digital inspections to enable technicians to quickly and accurately validate the proper and safe operation of their components. The integration enabled by Decisiv also allows the manufacturer to provide standard repair operations and change or supplement inspection procedures as needed.

With the connected Phillips digital inspections, information on component issues entered by technicians is used to automatically create a service event case in the Decisiv SRM platform. The inspections, which are available on any connected device:

- Deliver step-by-step tasks, recommended repairs, and links to instructions that enable a more thorough and accurate analysis and maintenance recommendation.
- Allow service providers to more precisely, and proactively, inform fleets of critical repair requirements
- Provide more complete and accurate estimates of repair costs and time.

“This more proactive approach provides our customers with an effective and comprehensive inspection process that delivers better compliance with DOT requirements, and that also results in fewer violations and fines, but most importantly helps improve safety,” said Patrick Carungi, Director OE Tractor at Phillips. “With Decisiv we can deliver a higher level of intelligent service management that keeps trucks and trailers on the road.”

For more information and technician training, a [Phillips Digital Inspection](#) demo video is available in the [Decisiv Learning Center](#).

About Phillips

Based in Irvine, CA, USA, Phillips has been dedicated to designing, manufacturing, and distributing high-quality solutions to the commercial truck and trailer industry for nearly a century. Phillips has manufacturing and distribution facilities throughout North America, Asia Pacific, and Europe. Its manufacturing facilities have earned top-quality accreditations, including ISO/IATF 16949 and ISO 14001, and have received multiple prestigious customer awards. Phillips maintains active membership in key industry associations, including TMC, ATA, SAE, Heavy Duty Manufacturing Association, and various state trucking associations. Phillips stands as a beacon of excellence, delivering reliable products that keep the world moving forward on the road.

[Phillips Industries](#), [Phillips Connect](#), [Phillips Europe](#), Phillips de México, Phillips Asia Pacific, and [Phillips Innovations](#), are entities under the Phillips Family umbrella. Together, they provide comprehensive solutions that meet the evolving needs of commercial vehicle operators, with a focus on safety, security, cost reduction, and asset utilization. Phillips continues to set industry standards through its unwavering commitment to research, development, innovation, and customer-centric collaboration. For more information, please visit our website: phillipsind.com.

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry in North America, delivering intelligent asset service management for improved utilization, performance, security, and compliance. The Decisiv Service Relationship Management (SRM) platform is the foundation for over 5,000 service locations and over 74,000 fleets across North America that manage more than 4 million service and repair events for commercial vehicles annually. The Decisiv SRM Ecosystem acts as the system of orchestration that uniquely connects dealers, service providers, OEMs, component manufacturers, and fleets by delivering critical in-context, actionable data at the point of service. This unrivaled level of data connectivity and collaboration drives more intelligent, effective service and enables asset owners and managers to proactively plan and manage maintenance across the entire lifecycle of every asset.

For more information, visit www.decisiv.com.

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