

Decisiv Adds New Asset Location Capabilities in SRM Sentinel

Application enhancement leverages data to dynamically track every asset's location for a more proactive approach to maintenance and repair events

Geotab is the first Decisiv SRM Ecosystem partner to enable the new asset location integration through their GO9 telematics device

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Decisiv, Inc., the industry leader in Service Relationship Management (SRM) solutions, announced today the addition of asset location information to its SRM Sentinel Asset Management application. The Decisiv enhancement, which will allow users to view the location of any asset and identify the nearest service centers, will also be available for the first time in the Geotab Marketplace.

With the added ability to view near real-time asset location data in the application, Decisiv SRM Sentinel users can:

- Use current asset location to search for nearby service providers across Decisiv's expansive network of over 5,000 locations
- Speed response time in coordinating and initiating service and repair events for routine maintenance, repairs and in response to alerts

"Location data elevates the level of intelligence in SRM Sentinel Asset Management, meeting maintenance needs and optimizing repair events," said Dick Hyatt, President and CEO of Decisiv. "Now, our customers can leverage that data quickly and effectively to track assets and streamline service and reduce downtime. Geotab is the first Decisiv SRM Ecosystem partner to support this effort, and we will be adding more integration partners in the future."

The SRM Sentinel solution enables service providers and fleet leasing operations to improve asset availability for customers, to optimize operations, and to generate additional revenue. With the application, these companies are proactively managing the entire asset service management process, from capturing alerts, to scheduling service, to improving service coordination and communication with every fleet customer.

"Geotab is thrilled to be the first connected transportation solution providing Decisiv's newly enhanced SRM solution through the Geotab Marketplace," said Scott Sutarik, Vice President of Enterprise Solutions at Geotab. "With the addition of asset location information, customers can further streamline their efforts to optimize fleet utilization."

Decisiv SRM Sentinel elevates control over the entire service management process for leasing and rental fleets. The application is integrated with the Volvo/Mack ASIST, PACCAR Solutions Service Management (PSSM), Hino Edge Case Management, and Isuzu Connect service management platforms.

About Geotab

Geotab is a global leader in connected transportation solutions. We provide telematics — vehicle and asset tracking — solutions to over forty thousand customers in 150 countries. For more than 20 years, we have invested in ground-breaking data research and innovation to enable partners and customers, including Fortune 500 and public sector organizations, to transform their fleets and operations. We connect to over 3.2 million vehicles and process more than 55 billion data points a day so that customers can make better decisions, increase productivity, have safer fleets, and achieve their sustainability goals. Geotab's open platform and Marketplace, offers hundreds of third-party solution options. Backed by a team of industry leading data scientists and AI experts, Geotab is unlocking the power of data to understand real-time and predictive analytics — solving for today's challenges and tomorrow's world. To learn more, visit www.geotab.com follow @GEOTAB on Twitter and LinkedIn or visit the Geotab Blog.

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry in North America, delivering intelligent asset service management for improved utilization, performance, security, and compliance. The Decisiv Service Relationship Management (SRM) platform is the foundation for over 5,000 service locations and over 74,000 fleets across North America that manage more than 4 million service and repair events for commercial vehicles annually. The Decisiv SRM Ecosystem acts as the system of orchestration that uniquely connects dealers, service providers, OEMs, component manufacturers, and fleets by delivering critical in-context, actionable data at the point of service. This unrivaled level of data connectivity and collaboration drives more intelligent, effective service and enables asset owners and managers to proactively plan and manage maintenance across the entire lifecycle of every asset.

For more information, visit www.decisiv.com.

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