

Major Component Manufacturers Join the Decisiv SRM Ecosystem

Partnerships with Cummins-Meritor and Phillips Industries improve asset safety, compliance and performance by enhancing the orchestration of service management

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Decisiv, Inc., the industry leader in Service Relationship Management (SRM) solutions, announced during the Technology & Maintenance Council (TMC) Annual Meeting new partnerships with Cummins-Meritor, Inc. and Phillips Industries to deliver intelligent digital inspections. The Cummins-Meritor and Phillips digital inspections will be made available to the more than 5,000 service provider locations, and fleets that use the Decisiv SRM platform, as well as across their own service networks.

“With these new integrated digital inspections, we are collaborating with Cummins-Meritor and Phillips to deliver a higher level of intelligent service management that fosters improvements in the safety, compliance, performance and uptime of every asset,” said Mike Gibson, VP/GM of Business Development at Decisiv. “As part of the growing Decisiv SRM Ecosystem, Cummins-Meritor and Phillips are working with us to provide fleets and service providers with an enhanced capability to identify and remediate potential maintenance and repair items, keeping trucks and trailers on the road.”

The value of integrated digital inspections with Decisiv SRM is far reaching, according to the companies. Inspections are available on any connected device and include:

- Delivering step-by-step inspection tasks, recommended repairs and links to instructions that enable a more thorough and accurate analysis and maintenance recommendation, regardless of technician experience
- Allowing service providers to more precisely inform fleets of critical repair requirements and provide more accurate estimates of repair costs and time
- Improving compliance with DOT inspection requirements

“Our digital inspection integration with Decisiv will enable every service provider to more effectively and accurately perform brake inspections,” said Cummins-Meritor’s Terry Livingston, Sr. Director of National Accounts. “This capability helps us focus on ensuring peak brake system performance, and that in turn ensures a higher level of safety on our highways.”

“Better guidance in the inspection process that we can provide through Decisiv results in more accurate analyses of cable system integrity,” said Mark Steinel, Director, OES Truck and Trailer at Phillips. “For our customers, that leads directly to better compliance, reduced fines and less downtime.”

The newly integrated digital inspections enable technicians to quickly and accurately validate the proper and safe operation of Cummins-Meritor and Phillips components. The integration enabled by Decisiv allows the manufacturers to provide standard repair operations and change or supplement inspection procedures immediately and as needed. The solution identifies component issues based on inspection information entered by technicians and automatically creates a service event case in the Decisiv SRM platform.

Decisiv has now surpassed 26 million service events managed on its SRM platform, with nearly 4 million service events in 2022 representing over \$4 billion in parts and service transactions. The Decisiv SRM platform is used by the industry’s leading truck OEMs and component suppliers, dealer networks and fleets, including Volvo, Mack, PACCAR, DTNA, Isuzu, Hino, Michelin, and Cummins.

About Cummins Inc.

Cummins Inc., a global power technology leader, is a corporation of complementary business segments that design, manufacture, distribute and service a broad portfolio of power solutions. The company's products range from internal combustion, electric and hybrid integrated power solutions to components including filtration, aftertreatment, turbochargers, fuel systems, controls systems, air handling systems, automated transmissions, electric power generation systems, microgrid controls, batteries, electrolyzers and fuel cell products. Headquartered in Columbus, Indiana (U.S.), since its founding in 1919, Cummins employs approximately 59,900 people committed to powering a more prosperous world through three global corporate responsibility priorities critical to healthy communities: education, environment and equality of opportunity. Cummins serves its customers online, through a network of company-owned and independent distributor locations, and through thousands of dealer locations worldwide and earned about \$2.1 billion on sales of \$24 billion in 2021.

About Phillips Industries

Based in Santa Fe Springs, CA, USA, Phillips Industries is a leading manufacturer of advanced electrical and air brake system components for the commercial truck and trailer industry. For 95 years, Phillips Industries has been the benchmark for quality and innovation. Phillips products come standard or are spec'd on nearly 100 percent of Class 8 trucks and more than 80 percent of trailers manufactured in North America. The evolving needs of commercial vehicle operators continue to drive product development to address the changing dynamics of the industry. Supporting this shifting technology landscape, Phillips Innovations, its newest strategic business unit and separate company within Phillips Family Holdings, acts as an accelerator for bringing market-leading sustainable technology and trailer vision products into the Phillips platform, collaborating with some of the most advanced technology trailblazers to develop original and inventive solutions for the transportation industry. Phillips has manufacturing and distribution facilities throughout North America, Asia Pacific, and Europe. Its manufacturing facilities have earned top-quality accreditations, including ISO/IATF 16949 and ISO 14001, and have received multiple prestigious customer awards. Phillips maintains active memberships and leadership positions in key industry associations, including ATA, TMC, SAE, MEMA, NTDA, HDMA, and various state trucking associations. For more information, please visit www.phillipsind.com. Follow and subscribe to Phillips Industries on LinkedIn, Facebook, Instagram, Twitter, and YouTube.

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry in North America, delivering intelligent asset service management for improved utilization, performance, security, and compliance. The Decisiv Service Relationship Management (SRM) platform is the foundation for over 5,000 service locations and over 74,000 fleets across North America that manage more than 4 million service and repair events for commercial vehicles annually. The Decisiv SRM Ecosystem acts as the system of orchestration that uniquely connects dealers, service providers, OEMs, component manufacturers, and fleets by delivering critical in-context, actionable data at the point of service. This unrivaled level of data connectivity and collaboration drives more intelligent, effective service and enables asset owners and managers to proactively plan and manage maintenance across the entire lifecycle of every asset.

For more information, visit www.decisiv.com.

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