

Decisiv Plans Focus on Simplifying Maintenance and Repair Event Management

Exclusive webinar to illustrate how the Decisiv SRM Sentinel solution streamlines meeting service needs and reduces downtime

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Decisiv, Inc., the industry leader in Service Relationship Management (SRM) solutions, announced today that it is hosting a webinar focused on ways to simplify the management of maintenance and repair events in leasing and rental fleets. The event is scheduled for Tuesday, September 27th at 2pm EDT.

Already integrated with the Volvo/Mack ASIST, PACCAR Solutions Service Management (PSSM), Hino Edge Case Management, and Isuzu Connect service management platforms, Decisiv SRM Sentinel was developed to help leasing and rental companies deliver a consistent process for asset service management. This real-time, complete solution provides an elevated level of insight into service needs in a single management platform. It allows service providers to communicate and collaborate directly with multiple fleet customers to meet maintenance and repair needs.

The Decisiv webinar will focus on how SRM Sentinel:

- Takes the guesswork out of scheduling service, including using real-time alerts and creating appointments
- Proactively tracks units that are due for service and improves overall PM compliance
- Streamlines and simplifies estimate approval
- Readily accesses service histories, asset specifications and warranty details
- Communicates more effectively with customers and service providers

“Leasing and rental companies can reduce downtime and keep vehicles on the road, and strengthen their relationships with customers, by using the Decisiv SRM Sentinel platform,” said Ralph Dimenna, Chief Revenue Officer at Decisiv. “Attendees at this informative webinar will take part in a practical discussion and learn how they can proactively improve service for leased and rental assets by simplifying scheduling, managing, and monitoring service events across all truck brands.”

REGISTER to join Decisiv on Tuesday, September 27th at 2 pm EDT.

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry. The Decisiv Service Relationship Management (SRM) platform is the foundation for the nearly 5,000 service locations across North America that manage more than 4 million service and repair events for commercial vehicles annually. Through Decisiv’s SRM platform, dealers, service providers, manufacturers, and fleet and asset managers can communicate and collaborate during every service event.

The SRM solution streamlines the entire asset service management process bringing all the necessary diagnostic, telematics and asset information together for all participants, and delivers it at the point of service. This level of connectivity and collaboration drives an unrivaled level of service performance and asset optimization that gets trucks back on the road faster so fleets see higher revenue per asset and lower costs. Service providers using SRM establish efficient communication, better controls, and increased productivity in service operations that enables them to become trusted partners to fleets. For manufacturers, SRM enhances the value of service networks and provides data and analytics to help develop more reliable and efficient commercial assets.

For more information, visit www.decisiv.com.

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