

Decisiv SRM Sentinel Simplifies Maintenance and Repair Event Management

Exclusive webinar recording details how leasing and rental fleets can streamline service event management practices and improve revenue growth

Decisiv, Inc., the industry leader in Service Relationship Management (SRM) solutions, has showcased ways to simplify the management of maintenance and repair events and generate revenue in leasing and rental fleets. A recorded version of its recent webinar on the subject is now available.

"The new SRM Sentinel Asset Management application from Decisiv makes managing service events easier, more efficient, and predictable for leasing and rental fleets," said Dick Hyatt, President and CEO of Decisiv. "With SRM Sentinel you can improve asset availability for customers and capture opportunities to optimize your service operation and generate revenue for your business."

Alex Clementi, Pre-Sales Engineer at Decisiv, led a demonstration of SRM Sentinel during the highly informative and practical webinar discussion. His presentation showcased how leasing and rental fleets using SRM Sentinel can more effectively manage asset service and maintenance, proactively respond to critical needs, and optimize repair events. Additionally, he demonstrated the platform's asset and alert management, service event initiation and administrative capabilities, as well as its unique depot grouping, upcoming maintenance and custom alerts integration features.

"It can be challenging for leasing and rental fleets to provide service cost-effectively," Clementi said. "Decisiv SRM Sentinel elevates your control over the entire service management process. It changes the landscape by allowing you to manage all of your service events for all brands and asset types in one solution."

The capabilities of Decisiv SRM Sentinel are already integrated with the Volvo/Mack ASIST, PACCAR Solutions Service Management (PSSM), Hino Edge Case Management, and Isuzu Connect service management platforms.

[CLICK HERE](#) to access a recording of the Decisiv webinar

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry. The Decisiv Service Relationship Management (SRM) platform is the foundation for the nearly 5,000 service locations across North America that manage more than 4 million service and repair events for commercial vehicles annually. Through Decisiv's SRM platform, dealers, service providers, manufacturers, and fleet and asset managers can communicate and collaborate during every service event.

The SRM solution streamlines the entire asset service management process bringing all the necessary diagnostic, telematics and asset information together for all participants, and delivers it at the point of service. This level of connectivity and collaboration drives an unrivaled level of service performance and asset optimization that gets trucks back on the road faster so fleets see higher revenue per asset and lower costs. Service providers using SRM establish efficient communication, better controls, and increased productivity in service operations that enables them to become trusted partners to fleets. For manufacturers, SRM enhances the value of service networks and provides data and analytics to help develop more reliable and efficient commercial assets.

For more information, visit www.decisiv.com.

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