

Mitchell 1 Repair Information Software Now Available on the Decisiv Marketplace

Improved ease of access to the Mitchell 1 TruckLabor Module adds to the benefits of the Decisiv SRM Case service event management application

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Decisiv, Inc., the industry leader in Service Relationship Management (SRM) solutions, announced today that the TruckLabor Module in Mitchell 1 TruckSeries truck repair information software is available in the Decisiv Marketplace.

"The easy availability to Mitchell 1's TruckLabor Module enables fast and effective access to our SRM Case service event management application," said Michael Gibson, VP Strategic Partners at Decisiv. "It allows users to seamlessly transition between SRM Case. With one click access, connected participants in the Decisiv SRM Ecosystem can streamline repairs by improving service workflow and event efficiency."

By activating a Mitchell 1 TruckLabor Module subscription, users gain immediate access to an active link that enables them to launch it directly from any case, access the TruckLabor Module, create an operation and import all of the details into the Decisiv SRM platform.

The TruckLabor Module within the Mitchell 1 TruckSeries provides comprehensive mechanical labor estimates. Some of the operations included are vehicle repair preparation, drain and refill fluids, preventive measures, and position, set-up, return tools and equipment, among others.

"The integration of TruckLabor in the Decisiv SRM application is an excellent way to enable fleets and service providers to estimate a job accurately while enabling proper planning of time and resources, and at the same time enhance communication and collaboration," said Kristy La Page, business manager of the Mitchell 1 commercial vehicle group.

Decisiv and Mitchell 1 first announced integration plans in mid 2019 to supply service providers and fleets with seamless access to Mitchell 1 products and services and enable Mitchell 1 independent service providers to join the Decisiv SRM Ecosystem. The integration allows fleets or service providers using the Mitchell 1 suite of repair information and shop management solutions for Class 4-8 trucks to incorporate critical asset repair and diagnostic information into a service event case in the SRM platform.

About Decisiv, Inc.

As the industry leader in SRM technology, Decisiv is driving unrivaled improvement in asset performance and utilization for manufacturers, service providers and asset owners in the commercial vehicle market. The SRM platform's service orchestration capability that harnesses, shares and analyzes connected asset data, and intelligently enables service management, is the key to driving asset uptime and availability.

Decisiv is the partner of choice for major commercial vehicle manufacturers, including Volvo, Mack, Hino, Isuzu, Peterbilt, Kenworth and Michelin, as well as their dealers and call centers, service networks and asset owners.

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