

# Decisiv

## SRM Ecosystem Marketplace

Partner Name ^

Partner Type v

Capability Type v

### Partner Page



**Decisiv**  
Service Relationship Management (Case)

Related Categories

Service Management

[Request Info](#)

### About Decisiv

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### Solution Description

Case is how SRM users create and manage end-to-end service event workflow between multiple participants. A case can be created by a fleet, a service provider, or automatically through a telematics diagnostic fault or geofence trigger. And because we understand that a service event doesn't stop when a technician is in the field or a manager steps away from the desk, Case can be accessed from any computer or mobile device, so service events can keep moving even when you're on the go.

With Case, you get full visibility into every service event from beginning to end; improved ability to plan and complete scheduled, preventive, and predictive maintenance; and complete asset history including original build information, warranty, and recall updates.

### Other Decisiv Solutions



Vision



Insite

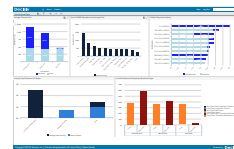
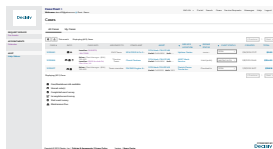


Integration Services



Professional Services

### Demos and Images



### Resources

- Training
- Documentation
- Videos
- Case Studies
- White Papers
- Downloads

### Partner with Decisiv

Become part of the Decisiv SRM channel and partner program.

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