# Vision

With the Vision management dashboard, you get complete visibility into each and every service event, at every location. Vision dramatically improves your management of daily operations across a large and distributed network.

Save time with real-time event visibility

The Vision dashboard provides critical information about the status of every service event across your dashboard. Configure it to prioritize the information that's most important to you, across locations, whether that's work status, estimates-in-progress, or exceptions that need immediate attention.

Plus, you'll get access to real time service request status data during the entire service repair process.

You can even create customized searches and save them for one or many users to easily access anytime.
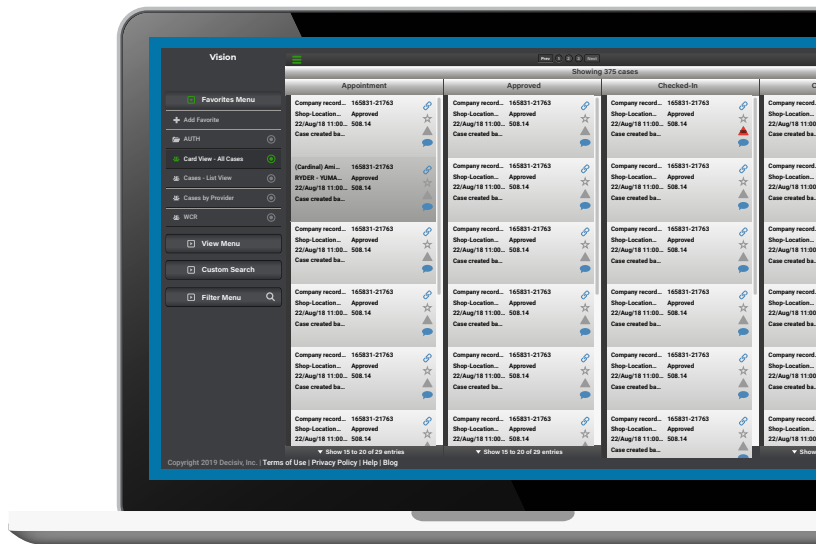
Features

Real Time Operations Management. View minute-by-minute progress on all service events.

Event Tracking. Keep track of event status, estimated time of repair, service location, etc.

Configurable Dashboards. Configure your dashboard to show the most important information at the top.

Customized Views. Create Favorites and save customized searches for yourself or multiple users.

Benefits

Cut through the clutter. Designed for busy service managers, Vision makes it possible to juggle hundreds of cases each day across multiple locations.

Keep your priorities straight. Customer inquiries, unexpected delays in service or parts, and other items that need immediate attention can be floated to the top.

Access information anytime you need it. Case information for those running smoothly readily available whenever you need it, yet prioritized so you can focus on what's most critical first.

Decisiv

Service Relationship Management (SRM)