



Decisiv Releases Fleet Program

New version of the Internet-based Decisiv Service Management Platform is in use at Prime, Inc. and other Freightliner fleets

Glen Allen, Virginia – March 26, 2009 – Decisiv, Inc., the provider of an advanced web-based technology designed to enable more informed and timely decisions critical to maintaining commercial vehicles, today announced that a new fleet-facing Freightliner version of the Decisiv Service Management Platform (DSMP 5.1) is in use at a number of large national fleet customers. The latest version of DSMP is providing enhanced communication with service locations and increasing asset utilization for Freightliner fleets.

“For a growing number of Freightliner fleets, the Decisiv Service Management Platform is reducing downtime and improving repair quality,” said Derek Messulam, senior vice president of Decisiv. “Using a web based portal fleets can receive immediate notification of service transactions as they occur across the country, and view and approve service events. The Decisiv Service Management Fleet Portal streamlines communications in an efficient and complete process.”

An early adopter of Decisiv's fleet platform is Prime, Inc., Springfield, Missouri. “Prime continues to look for more effective ways to work with the Freightliner service network and increase the uptime of our trucks,” said Jerry Miller, road assistant supervisor. “To this end, we have begun working with Decisiv to exchange information and track repairs being performed at Freightliner dealers. We have found this to be an effective way to review estimates, communicate with service location personnel and track progress on our vehicles.”

DSMP 5.1, which contains several important upgrades, builds on the original platform built by Decisiv for Freightliner LLC and launched in 2003. Participating fleets can utilize the platform to review notes provided by the service location, results of the inspection and related documents. Fleet users can also create an electronic profile with contact, operational and vehicle information and provide a unique vehicle inspection to be performed when a vehicle arrives at a participating service location.

Fleet managers can also use DSMP to initiate a service transaction. The selected service location receives a notification that includes information from the fleet profile along with comments from the fleet manager or breakdown center so the service write-up process can commence prior to the vehicle's arrival.

Developed in partnership with truck manufacturers, dealer service locations and fleet operators, the Decisiv Service Management Platform has evolved over the past seven years. The current release facilitates truck service transactions totaling hundreds of millions of dollars each year and is a key tool at many of the largest truck service centers across North America.

DSMP is currently in use by about one third of OE dealer service locations and Distributor service facilities, revolutionizing customer relationships under the brand names Diamond

Estimating System and ServicePartner at International dealerships, MVASIST at Volvo Trucks North America and Mack Trucks dealers, DSMP at Freightliner service locations, QuoteIt at W.W. Williams service locations and Prevost.ASIST at Prevost repair facilities.

About Decisiv, Inc.

The Decisiv Service Management Platform is revolutionizing the way North American Medium- and Heavy-Duty Trucks are serviced and maintained, and benefiting Transportation Fleets, Dealer and Service Locations and OE Truck and Component Manufacturers. Founded in 2001 and based in Glen Allen, VA, Decisiv designed its platform to dramatically increase the efficiency of the service initiation and fulfillment process. Decisiv pulls together historically separate silos of information through its use of advanced technology and unparalleled access to critical service information from source providers. The platform leads to improved vehicle uptime, lower operating costs, and enhanced business processes and customer satisfaction. For more information, visit www.decisiv.com.

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