



Decisiv Completes Implementation at Leading Manufacturer of Premium Intercity Coaches

Prevost.ASIST Service Management Platform saving a minimum of 150 monthly hours

Glen Allen, Virginia – June 4, 2008 - Decisiv, Inc., the provider of an advanced web-based technology designed to enable more informed and timely decisions critical to maintaining commercial vehicles, today announced that design, development and implementation of a Decisiv Service Management Platform for Prevost Parts and Service Centers is now complete. Named Prevost.ASIST, the Service Estimating Platform is currently in use at the six Parts and Service Centers operated in North America by Prevost, North America's leading manufacturer of premium intercity coaches.

Prevost.ASIST from Decisiv is being credited with enhancing customer service by enabling faster turnaround time through improved communication, and with improving shop efficiency by enabling consistency in the service estimating and repair process.

Owned by Volvo Bus Corporation, a part of the Volvo Group, Prevost has North American manufacturing facilities in Sainte-Claire, Quebec, Canada, and operates Parts and Service Centers in South Plainfield, New Jersey; Jacksonville, Florida; Dallas/Fort Worth, Texas; Nashville/Whites Creek, Tennessee; Mira Loma, California, and Quebec City, Quebec.

“With Prevost.ASIST we now have established standard repair times across our network so customers can expect consistency in billing hours for exact operations in all locations,” says Randy Castillo, service network manager for Prevost. “In addition, with Prevost.ASIST it can take at least ten minutes less to prepare each of the approximately 500 service estimates written each month by our North American Parts and Service Centers. The hundreds of hours we are now saving with this platform are in addition to a significant reduction in the amount of management time required to negotiate a settlement after the repair is performed because now all work, including related items, are agreed to in advance.”

Castillo further explains that with Prevost.ASIST a service coordinator can now generate an estimate without the need to involve technicians or parts staff and send it to the customer for approval in minutes. The company estimates that at least 150 management, estimator and technician hours are now being saved monthly.

In the future, Decisiv will enable Prevost.ASIST to create work orders directly from estimates and plans are also underway to integrate the platform with the manufacturer's SAP software to automatically feed repair data to billing and other financial systems.

"Our job at Decisiv is to bring all areas of repair and service information together in a way that streamlines the service estimating process," says Dick Hyatt, president of Decisiv.

"Prevost.ASIST is saving Prevost considerable time in the write up process, while giving their customers the high quality service experience they expect to go along with their high quality vehicles."

About Decisiv, Inc.

The Decisiv Service Management Platform is revolutionizing the way North American Medium- and Heavy-Duty Trucks are serviced and maintained, and benefiting Transportation Fleets, Dealer and Service Locations and OE Truck and Component Manufacturers. Founded in 2001 and based in Glen Allen, VA, Decisiv designed its platform to dramatically increase the efficiency of the service initiation and fulfillment process. Decisiv pulls together historically separate silos of information through its use of advanced technology and unparalleled access to critical service information from source providers. The platform leads to improved vehicle uptime, lower operating costs, and enhanced business processes and customer satisfaction. For more information, visit www.decisiv.com.

About Prevost

Prevost is a leading manufacturer of premium intercity touring coaches and the world leader in the production of bus shells for high-end motorhome and specialty conversion. Owned by Volvo Bus Corporation, it has access to the financial strength, research capability, and manufacturing expertise of the group. Volvo Bus Corporation is part of the Volvo Group, the world's largest manufacturer of heavy-duty diesel engines. Prevost has its main manufacturing facilities in Sainte-Claire, Quebec, Canada and has six Parts and Service Centers located in Canada and the United States. www.prevostcar.com

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