



Decisiv Delivers Navistar's Service Partner Program

Developed for Navistar Truck and Engine, this new Internet-based service management application improves customer satisfaction by providing fleet customers with a consistent service process customized to their specific needs anywhere in North America.

Glen Allen, Virginia – April 14, 2008 – Decisiv, Inc., the provider of an advanced web-based technology designed to enable more informed and timely decisions critical to maintaining commercial vehicles, today announced that Navistar has launched the Decisiv-developed Service PartnerSM program for dealers and fleet customers.

Designed and developed by Decisiv, the Service Partner, and its predecessor program Diamond Estimating SystemSM (DES), enables Navistar's International[®] branded commercial truck dealers to create consistent, professional estimates for designated fleets, gain access to fleet specific operations and checklists and customized service requirements. Fleet VINs, fleet service requirements and over 200 consistent labor times are pre-loaded into the web-based solution and estimates can be quickly and easily emailed to fleet managers or posted to a Service Partner Internet portal for approval. Service Partner users have access to live support and free live training sessions offered several days per week by Decisiv. Paid onsite training services are offered as well.

“Navistar's Service Partner program demonstrates the OEM's commitment to its customers and leverages Decisiv's advanced technology to deliver a consistent service write up process anywhere in their North American dealer network,” said Dick Hyatt, president of Decisiv, Inc. “With Service Partner, service locations and fleets benefit from a more consistent, precise and streamlined process that gets trucks back on the road faster, and at a more predictable and consistent cost. We are pleased to work with Navistar to adapt our Service Management Platform to their specific needs.”

About Decisiv, Inc.

The Decisiv Service Management Platform is revolutionizing the way North American Medium- and Heavy-Duty Trucks are serviced and maintained, and benefiting Transportation Fleets, Dealer and Service Locations and OE Truck and Component Manufacturers. Founded in 2001 and based in Glen Allen, VA, Decisiv designed its platform to dramatically increase the efficiency of the service initiation and fulfillment process. Decisiv pulls together historically separate silos of information through its use of advanced technology and unparalleled access to critical service information from source providers. The platform leads to improved vehicle uptime, lower operating costs, and enhanced business processes and customer satisfaction. For more information, visit www.decisiv.com.

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