



Decisiv Expands Integration With Detroit Diesel eParts Catalog

Newest information for Decisiv Service Management Platform users includes valuable in-context parts data on MBE engines

Glen Allen, Virginia – April 29, 2009 – Decisiv, Inc., the provider of an advanced web-based technology designed to enable more informed and timely decisions critical to maintaining commercial vehicles, today announced that it has expanded the capabilities of its Decisiv Service Management Platform (DSMP) to include Detroit Diesel MBE 900 and MBE 4000 engines. The integration with eParts, the Internet-based catalog for Detroit Diesel engine information, provides fast and easy access to comprehensive parts content for the MBE models.

“The Decisiv Service Management Platform in use at authorized Detroit Diesel and Freightliner Trucks service locations is now enhanced by the addition of real-time access to Detroit Diesel’s eParts information for the manufacturer’s MBE 900 and MBE 4000 models,” said Dick Hyatt, president of Decisiv. “This new capability further expands the DSMP’s features and capabilities and enables our growing number of service location subscribers to build repair estimates for MBE engines faster and with greater accuracy.”

The integration of the Detroit Diesel eParts Catalog and the DSMP continues Decisiv’s efforts to add new sources of in-context information from component manufacturers. For MBE models, the platform determines the unique engine serial number and uses it to navigate the user to the appropriate location in eParts. Part information can then be transferred to the Decisiv estimate and presented to the customer for review and approval.

Developed over nearly eight years, the Decisiv Service Management Platform provides a common and consistent service initiation and write-up process and eliminates the need to log into separate systems and open separate windows when a truck equipped with an Detroit Diesel MBE 900 or MBE 4000 engine arrives at a service location. In addition to faster in-context access to source information, the platform provides a communications bridge between service location subscribers and their customers streamlining the service initiation, review and approval process.

The Decisiv Service Management Platform, currently in use by about one third of the OE dealer and distributor community, as well as an increasing number of fleets, is revolutionizing customer relationships and streamlining the fleet-dealer service management process.

About Decisiv, Inc.

The Decisiv Service Management Platform is revolutionizing the way North American

Medium- and Heavy-Duty Trucks are serviced and maintained, and benefiting Transportation Fleets, Dealer and Service Locations and OE Truck and Component Manufacturers. Founded in 2001 and based in Glen Allen, VA, Decisiv designed its platform to dramatically increase the efficiency of the service initiation and fulfillment process. Decisiv pulls together historically separate silos of information through its use of advanced technology and unparalleled access to critical service information from source providers. The platform leads to improved vehicle uptime, lower operating costs, and enhanced business processes and customer satisfaction. For more information, visit www.decisiv.com.

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