



## **Decisiv Integrates With Cummins QuickServe Online**

*Latest access point for the Decisiv Service Management Platform provides valuable in-context parts and service information*

**Glen Allen, Virginia – December 16, 2008** – Decisiv, Inc., the provider of an advanced web-based technology designed to enable more informed and timely decisions critical to maintaining commercial vehicles, today announced that its Decisiv Service Management Platform (DSMP) has been integrated with QuickServe Online, the Internet-based reference for Cummins engine parts and service information. The integration continues the expansion of features and capabilities in the DSMP, providing service locations with immediate access to comprehensive parts content and service documents available by serial number or product family for nearly nine million Cummins truck engines.

“Incorporating QuickServe Online into the Decisiv Service Management Platform provides fast and easy access to in-context parts and service information,” said Dick Hyatt, president of Decisiv. “It takes friction out of the service write-up process by eliminating the need to log into separate systems and open separate windows when a truck equipped with a Cummins engine arrives at a service location. For customers it can increase asset utilization by reducing downtime and improve repair quality.”

Developed and tested over two years by Decisiv, and driven by the company’s strong relationships with Navistar International and Volvo Trucks North America, the integration of Cummins QuickServe Online saves time and eliminates errors, which can lead to disagreements. The integrated system also makes available repair plans and service requirements for Cummins engines. Future plans call for adding recall and warranty information.

Decisiv, which has invested over seven years in the development of the Decisiv Service Management Platform, continues to build a strong base of partners and sources of in-context information. “For OE truck manufacturers and dealer and service locations,” Hyatt said, “DSMP provides a common and consistent service initiation and write-up process that can be deployed across entire North American service networks, and serve as communication conduit with customers during service transactions. The integration of Cummins QuickServe Online is an example of how Decisiv is moving forward to enhance its platform with component manufacturers.”

The Decisiv Service Management Platform, currently in use by about one third of the OE dealer community, is revolutionizing customer relationships under the brand names Diamond Estimating System and ServicePartner at International dealerships, MVASIST at Volvo and Mack truck dealers, DSMP at Freightliner service locations and Prevost.ASIST at Prevost repair facilities.

**About Decisiv, Inc.**

The Decisiv Service Management Platform is revolutionizing the way North American Medium- and Heavy-Duty Trucks are serviced and maintained, and benefiting Transportation Fleets, Dealer and Service Locations and OE Truck and Component Manufacturers. Founded in 2001 and based in Glen Allen, VA, Decisiv designed its platform to dramatically increase the efficiency of the service initiation and fulfillment process. Decisiv pulls together historically separate silos of information through its use of advanced technology and unparalleled access to critical service information from source providers. The platform provides improved vehicle uptime, lower operating costs, and enhanced business processes and customer satisfaction. For more information, visit [www.decisiv.com](http://www.decisiv.com).

**Media Contact:**

Susan Fall  
LaunchIt Public Relations  
858-490-1050  
[susan@launchitpr.com](mailto:susan@launchitpr.com)